

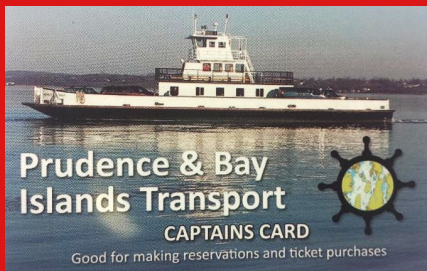
# happy holidays



## THANK YOU!

*We would like to express our gratitude for all of our customers but we would like to truly thank the passengers who were aboard while the vessel was significantly delayed on the Sunday following Thanksgiving. Our vessels, infrastructure and procedures are something we are constantly working to maintain and improve upon. All of your patience and support is not something we take for granted!*

## 'Tis the Season of Giving



**ORDER NOW!**

### CAPTAINS CARDS MAKE EXCELLENT GIFTS!

Captains cards are refillable gift cards which can be purchased in either of our ticket offices and online.

Captains cards have no expiration date!

If you are planning on purchasing a Captains Card online as a gift for the holidays please keep in mind the delivery time. We recommend allowing two weeks for delivery.

### Packages are now arriving for the holidays!

Packages generally arrive to the island at 4 PM when they will be unloaded and checked in. Please allow crew and office staff to assist passengers leaving on the 4:15 PM ferry

before inquiring about packages.

Customers with oversize packages who are on our text message alert system will receive a message when your package arrives. Please come pick up these larger packages as soon as possible. We have limited space in the ferry office and while we do our best to accommodate all the packages indoors sometimes the larger ones must remain outside and may get wet.

If you are not on the text message alert system, you can sign up in the Prudence ferry office to receive messages about packages and ferry schedule updates.



## SNOW COMING SOON...

**REMINDER:** With the return of winter please leave the center lane of the parking lot open overnight for snow removal.

Best wishes to all in the new year!



Prudence and Bay Islands Transport  
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